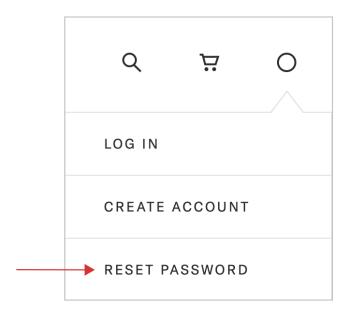


PASSWORD RESET

1. RESET PASSWORD

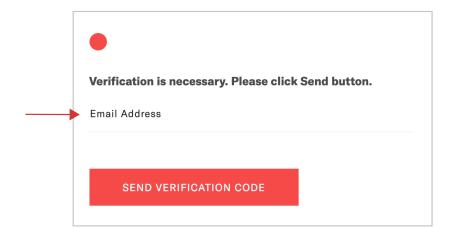
All Players Circle members must reset their password in order to access the new platform. It will only take a minute and you'll be on your way!



2. SEND VERIFICATION CODE

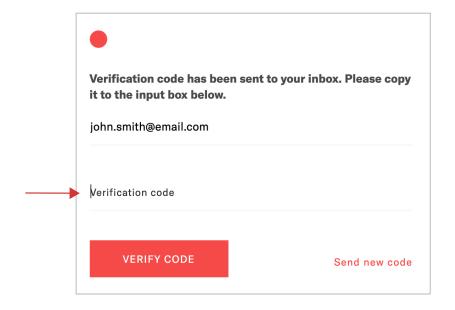
When you click the "reset password" link, you'll be redirected to a verification page. Enter your email address and check your inbox for the verification code.

The email should only take a few seconds to come through.



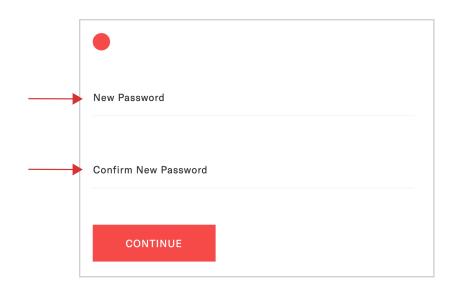
3. ENTER VERIFICATION CODE

Once you receive the email with your verification code, go to the verification page, enter it in the "verification code" field, and click "verify code".



4. ENTER NEW PASSWORD

Enter a new password for your account, making sure there are no errors when completing the fields. Click "Continue" when complete.



5. GET REWARDED

On the new platform, you can now use your points towards almost every D'Addario product.

That means there are now more strings, accessories, drumheads, sticks and woodwinds products available for redemption than ever before!

